

TERMS AND CONDITIONS

OakStreet Wholesale Nursery serves landscape contractors and professionals within the residential and commercial development industry.

Clients of nursery customers MUST be accompanied by their landscape contractor or professional at all times when visiting the nursery. OakStreet is not open to the public.

No guarantee or warranty of plant material is offered. Our customers accept this responsibility based on their install and care contract with their customer.

Children under the age of 16 are NOT allowed in the yard at any time for safety reasons. The nursery is an industrial area with heavy equipment that requires awareness of surroundings at all times.

All material, specifications, and pricing is subject to change based on availability.

All sales are COD unless customer has approved credit terms with agreement on file.

No third party payments are accepted. All checks and credit card payments must be made from active nursery accounts.

Issues with the delivered/picked up materials should be reported within a reasonable timeframe, typically within 24 hours.

All returns must be approved based on the condition and care of plant material returned. The sales receipt or invoice for returned plant material must be provided by customer. Restocking fees are 20% of invoiced amount of returned items.

Special orders for non-stock items must be approved by customer in advance. Non-stock items are ineligible for return and restocking.

A minimum order of \$1,000 is required for delivery. Delivery fee may be verified with a nursery sales representative. A standard delivery fee is charged within a 40-mile radius. Additional charges are dependent upon distance traveled and quantity and size of material delivered. Our customers must be present to receive deliveries and are responsible for unloading all plant material. Payment is required prior to or at time of delivery for COD accounts. If payment is not arranged, we have the right to charge a restocking fee of 20% to bring the material back.

Please sign and date acknowledgement and acceptance of these business terms. We appreciate your business. Thank you.

Signature: _____ Date: _____

